



Frequently Asked Questions

GENERAL QUESTIONS

1. What is available through this initiative?

Unlimited, 24/7 access to the Renaissance myON® digital library containing thousands of authentic, enhanced digital books (Capstone imprints and myON Classics for middle and high school) for online and offline reading.

All are authentic texts, digitized from print versions, with flexible scaffolds: audio, text highlighting, embedded dictionary, and zoom feature.

2. Is this opportunity limited to any age group?

This reading opportunity is available to all children from birth through 12th grade and their families throughout the state.

3. How long will this opportunity be available?

This opportunity will be available from May 1 through September 30.

4. What if a student already has a myON account through their school?

If students already have a personalized Renaissance myON® Reader account, they should continue reading using their own login.

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LOGINS AND ACCESS

1. How will students and families get the login information?

Login instructions will be distributed through the Public Library Systems and School Library Systems across the state. This information also will be posted on the New York State Library websites.

2. Can schools and public libraries post the login information on their websites?

Yes. This would be a wonderful way to provide this information to students and families.

PLS and SLS rollout leads can find a web badge and other resources within the shared folders set up for this summer initiative.

USING myON

1. How can students and families find books they want to read from the myON digital library?

The myON digital library includes both a browse feature and a search feature, so students and families have multiple ways to select books of interest to them. The video tutorial provides a demonstration of how to access and use these features.

2. Where can young children, students and families read myON digital books?

myON digital books are available on any web-enabled device for online reading when WiFi is available. Free apps are available for offline reading as well. With myON children and families can read anywhere and anytime they need or want to read.

SUPPORT

1. How can educators, students and families get support for logging in and reading with myON?

Anyone who is reading with myON can contact the Support Team for assistance logging in and reading on the platform.

Call toll-free: 800-338-4204 or email: myonsupport@renaissance.com

2. How can PLS and SLS leaders get information about this partnership initiative?

The pre-launch webinars scheduled at the end of April provide an overview of the initiative and available resources. Ongoing updates will be provided on a regular basis.

If questions arise at any time, please contact the partnership team by emailing: NYReadswithmyON@Renaissance.com.